

Supporting Families Programme in West Berkshire



About The Supporting Families Programme in West Berkshire

The Supporting Families Programme in West Berkshire is part of the National Supporting Families Programme, working with the whole family - not just the children or a single family member.

Families are often trying to deal with more than one challenge at a time. This can make it difficult for families to know where to get the right help and support. The programme ensures that different workers and organisations work together. **The programme seeks to support families in the following areas:**



How the programme is working in West Berkshire

The programme is currently delivered locally through existing agencies, teams and partnerships giving your family a joined up response. You may only see one worker but behind the scenes they are linking with others to support you. Supporting Families provides additional funding to strengthen and enhance provision to families who are facing multiple challenges.

The West Berkshire Supporting Families Operational Group is responsible for coordinating, supporting and challenging local teams and agencies to identify and work with families.

Many of the families will have a My Family Plan and have received support from the Early Response Hub or other earlier help services.

Families on the programme can expect...

- a dedicated point of contact
- agencies working behind the scenes in a coordinated way to supporting the whole family
- a single plan, usually My Family Plan



The plan will set out clearly:

- what the lead professional or lead agency will do
- what the family will do
- what the other agencies involved will do

The length of time spent working with each family will vary depending on their needs, from a few months to up to a year and beyond.

How we are using your information?

If your family are eligible to receive support from West Berkshire's Supporting Families Programme, we will share your personal information with the teams or partners involved in the Supporting Families Programme. You can find the privacy notice on our website. We share information to help improve the services your family and other families receive in the future.

Contact us:

If you would like to know more about the Supporting Families and how we can help please email supportingfamilies@westberks.gov.uk